

HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Person interviewed : Linda Mary D.O.B. Cod	
Place of interview : Park Gate Po	Number of pages
Date of interview : 23 June 2000	
Time commenced: 11.47	Time concluded : 12.24
Duration of interview: 37 minutes	Tape reference numbers ♦: 44/00/029740
Interviewing Officers :	Code A
Other persons present: David RO	ACHE - Solicitor
Tape Counter Person Speaking Times	Text
Times	
Code A	This interview is being tape recorded, I am Code A the
	This interview is being tape recorded, I am Code A the other police officer present is
Code A	other police officer present is
Code A	other police officer present is Code A
Code A	other police officer present is Code A I'm interviewing Linda BALDACCHINO, please can you give
Code A Code A	other police officer present is Code A I'm interviewing Linda BALDACCHINO, please can you give your full name and date of birth?
Code A Code A BADLDACCHINO	other police officer present is Code A I'm interviewing Linda BALDACCHINO, please can you give your full name and date of birth? Linda Mary BALDACCHINO, Code A
Code A Code A BADLDACCHINO Code A	other police officer present is Code A I'm interviewing Linda BALDACCHINO, please can you give your full name and date of birth? Linda Mary BALDACCHINO, Code A Thank you and also present is
Code A Code A BADLDACCHINO Code A SOLICITOR	other police officer present is Code A I'm interviewing Linda BALDACCHINO, please can you give your full name and date of birth? Linda Mary BALDACCHINO, Code A Thank you and also present is David ROACHE, solicitor for Linda BALDACCHINO.



HAMPSHIRE CONSTABULARY **RECORD OF INTERVIEW**

Continuation Sheet No: 1

Record of interview of: Linda Mary BALDACCHINO

D.O.B. Code A

Tape

Counter

Person Speaking

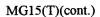
Times 4

Text

explaining what will happen to the tapes, okay. I'm now going to explain what, why we're here and what we're trying to achieve by The Hampshire Police have undertaken an doing this. investigation into the circumstances of the death of Mrs Gladys RICHARDS on the 21st of August 1998 at Gosport War Memorial Hospital. The investigation centres around an allegation that Mrs RICHARDS was unlawfully killed as a result of a course of treatment that was embarked upon between the 17th and 21st of August whilst admitted to this hospital. We are seeking to interview those members of the nursing staff who had a duty of care to Mrs RICHARDS during that time and who in some cases may have provided her with direct nursing care or treatment in order that an account can be obtained to the particular circumstances and issues that existed between those dates. I emphasise that this is a search for the truth and your account and answers will be carefully assessed in the light of information with staff and general other interviews from correspondence. As a result of this interview and several others further guidance will be sought from professional bodies and

Signature(s):

Code A





Continuation Sheet No: 2

Record of interview of: Linda Mary BALDACCHINO

D.O.B. Code A

Tape Counter

Times 4

Person Speaking

Text

ultimately the Crown Prosecution Service on how we should proceed. Your solicitors been provided with relevant material prior to this interview commencing and I must emphasise that you are not under arrest and you're free to leave at any time. Your right to free legal advice in private extends throughout the period you're at the police station, okay. Do you understand that? Okay you do not have to say anything but it may harm your defence if you do not mention when questioned something which you later rely on in court, anything you do say may be given in evidence. Now that's the caution, do you understand what that means?

2.28

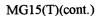
BALDACCHINO

Code A

You do, okay. Right, there's a lot there okay, couple of things from that I'd just like to re-emphasise that the first one is this interview is not to confront you about anything or make any allegations it's just to get an account and just to, for us to get an understanding as to the running of the hospital, what people's specific roles are and obviously where that fell into with Mrs RICHARDS, you know if appropriate what contact they have. We're not here to make any judgements or to make any decisions

Signature(s):

Code A





Continuation Sheet No: 3

Record of interview of: Linda Mary BALDACCHINO

D.O.B. Code A

Tape Counter Times 4

Person Speaking

Text

on what's right or wrong clearly because we've got no experience of either medical details or how a hospital runs or how you know what jobs are supposed to be done. Any decisions that are taken regarding this which will some way off but hopefully we're getting towards a point where we'll you know we're gathering the evidence as quickly as we can, will be made by someone who is qualified to make those decisions and not by a police officer who's obviously you know going to make a snap judgement so it's a carefully considered path all the way through, and as I say it's just really just we'll basically ask you some questions and if you can answer them then fine you know. Okay do you understand?

BALDACCHINO

Code A

Yes.

What I'd like to do first of all is basically just go over your role in the hospital in particular the time of August ninety eight. What your job title was, and what your responsibilities were and what that actually meant in the Daedalus ward, if you can do that?

Oh erm I'm a health care support worker and my job description is I'm there to assist the trained staff and that's what I do day to day.

Okay.

BALDACCHINO

Code A

Signature(s):

Code A



HAMPSHIRE CONSTABULARY

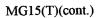
RECORD OF INTERVIEW

Continuation Sheet No: 4

Tape Counter Times *	Person Speaking	Text
4.36	BALDACCHINO	Always under supervision.
	Code A	Right, so your (coughs) excuse me, were you at Daedalus ward in
		August 1998?
	BALDACCHINO	Yes I was, yep.
	Code A	Okay, so what would your, how would you assist the staff? What
		sort of things would you do?
	BALDACCHINO	Erm, well we have teams and we all work on, in a team and erm
		we erm we just wash and dress and feed and clean and look after
		our patients.
	Code A	Patients, okay.
,	BALDACCHINO	Yeah.
	Code A	Now as I understand it the ward at Daedalus is mainly for the
		elderly?
	BALDACCHINO	It's for slow stream rehab and erm and you know care of the
		elderly.
	Code A	Right, can you descriexplain what slow stream?
	BALDACCHINO	Erm it's when somebody erm had a stroke or condition and erm
		they're not up to a fast stream and they've been assessed
		somewhere else

Signature(s):

Code A





Continuation Sheet No: 5

Record of interview of: Linda Mary BALDACCHINO

D.O.B. Code A

Tape
Counter
Times *

Person Speaking

Text

Code A

Right.

BALDACCHINO

...and then they came, come to our ward because we're slower stream, we take things a bit more easy instead of being really intense we're slower, we're just slow stream, we slowly we have them you know at our own pace...

Code A

Right, so just...

BALDACCHINO

..you know..

Code A

Yeah so they take a bit longer to...

BALDACCHINO

...take a bit longer, yeah, yeah.

Code A

...and from there they'll go either home or...

BALDACCHINO

Home or to a erm nursing home or wherever.

Code A

Okay. So you work under supervision then from the ...

BALDACCHINO

We do.

Code A

...from the staff nurses?

BALDACCHINO

Yes, yeah.

Code A

Okay so do you have any input into administering drugs at all?

BALDACCHINO

None at all.

6.07

Code A

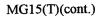
None at all.

BALDACCHINO

None at all.

Signature(s):

Code A





Continuation Sheet No: 6

Record of interview of: Linda Mary BALDACCHINO D.O.B. Code A Tape **Text** Person Speaking Counter Times • Okay. Do you have any training that side of it? Code A Erm I have just completed a drug book which is now just been **BALDACCHINO** brought in on our ward, Philip BEED our Ward Clinical Manager and with the trained nurse we went, we go through certain drugs so in time of shortage we can erm check certain controlled drugs but we have to have this book to prove that we do know... Right Code A ...what we're doing, how we check them. **BALDACCHINO** Sorry has that come in recently now or recently in...? Code A About erm about a year. **BALDACCHINO** About a year but at the time in '98 that was it no drugs at all? Code A No, no. **BALDACCHINO** Would you get involved in feeding and Code A Feeding **BALDACCHINO** Code A ...and providing drinks and... Yeah. **BALDACCINO** ...general just general looking after the patients then... Code A Yeah. BALDACCHINO ...the welfare side of it? Code A 7.03

Not relevant for contemporaneous notes

Code A

Signature(s):



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No: 7 Record of interview of: Linda Mary BALDACCHINO D.O.B. Code A Tape **Text** Person Speaking Counter Times 4 Yeah, each, each pa, client has a chart you know a bed, at the **BALDACCHINO** bottom of their bed they have a chart and we go through that every day to see what has been done to them and we follow that on from the physio or the O-T and from our nurse in charge and we follow that on daily. Code A O-T is that Occupational Therapist? **BALDACCHINO** Occupational Therapist, yeah. Okay, I'm getting good at this (laughs). Code A (Laughs) Picking things up as we go along. Code A Yeah (laughs). **BALDACCHINO** Right if I, what I've got here is obviously the records for Mrs Code A RICHARDSON... **BALDACCHINO** Mmm, mmm. ...we've got what we understand to be the care notes, if you can Code A just bear with me, just showing you the Daedalus ward nursing care plan for Gladys RICHARDS, is that the sort of thing you... Yes. **BALDACCHINO** Code A ...you would complete? Yes, this is what we would do everyday. **BALDACCHINO**

Not relevant for contemporaneous notes

Code A

Signature(s):



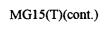
HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

Continuation Sheet No: 8

Record o	f interview of: Linda Mar Code A	ry BALDACCHINO
Tape Counter Times •	Person Speaking	Text
7.56	Code A	Yeah.
	BALDACCHINO	This would be at the bottom of her bed and erm we check it every
		morning and then when we finished er what we do to the client we
		then fill in and say what's been done.
	Code A	Okay.
	BALDACCHINO	But we also have a handover at the end of each shift so it's not
		only in writing but also verbally transfer it
	Code A	Say what's been done, yeah.
	BALDACCHINO	so it's gets you know
	Code A	Okay.
_	BALDACCHINO	so everybody knows if this lady's had breakfast or lunch or and
		it you know if it's not here then it would be verbally, it's usually
		here.
	Code A	Right, okay. So what you're saying there then is there are times
	<u> </u>	when you would do it verbally and that would suffice?
	BALDACCHINO	It's always put in here everyday, everyday it's always put in her
		care plans.
	Code A	Right, okay. I see so we've got
	BALDACCHINO	That one

Signature(s):

Code A





Continuation Sheet No: 9

Record of interview of: Linda Mary BALDACCHINO

D.O.B. Code A

Tape Counter Times 4

Person Speaking

Text

Code A

...they're broken down aren't they that one's nutrition?

BALDACCHINO

Yeah, this is her bowels and you also have at the front there's several pag. this is bowels you see so you can have a quick look any time to see when this lady had her bowe..she didn't have her bowels open so you could check without going all through the notes when she's had her erm bowels open.

Code A

Now have you had a chance to look at what your duties were in that week, I mean the time we're looking at in particular...

BALDACCHINO

I have, yeah.

Code A

...is between the 17th and the 21st of August?

BALDACCHINO

Have you got it all out yet. Yeah, erm I was in early shift on the 11th of the eighth which I started at erm 7.30 and finished at 1.30, the 12th I was day off, the 13th I was a late shift 1.15 to 8.30, erm 14th I was the same I was a late shift, 15th and 16th I was day off, 17th I was in early shift, the 18th an early shift, day off on the 19th, 20 a late shift and 21st a day off.

Code A

Okay, alright. So I mean what we're looking at is the as I've said in the summary at the beginning between the 17th and the 21st of August when this lady Gladys RICHARDS was on the ward. Do

Signature(s):

Code A



HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

Continuation Sheet No: 10

Record of interview of: Linda Mary BALDACCHINO D.O.B. Code A

Tape Counter

Times 4

Person Speaking

Text

10.00

BALDACCHINO

I do, yes.

Code A

You do?

BALDACCHINO

Yeah.

Code A

Perhaps you could just go over what your perception of her was,

you have any recollection of Mrs RICHARDS?

in terms of her condition and anything that you recall about either

her or any visitors to her?

BALDACCHINO

Well you must remember that I'm an untrained staff, member of

staff..

Code A

Yeah, I appreciate that.

BALDACCHINO

...and you know I'm not, I can't say what was wrong with her because I'm not in a position to but what I've got from her is that

she was a very poorly lady erm I believe she was suffering with

senile dementia, she was 91, very frail and erm that's how I

remember her.

Code A

Mmm, yeah I accept that your not a trained nurse...

BALDACCHINO

No. I'm not trained at all.

Code A

...so you, so in terms of...you can't say...

BALDACCHINO

I can't, no.

Signature(s):

Code A



HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

Continuation Sheet No: 11

Record of interview of:	Linda Mary BALDACCHINO
D.O.B. Code A	

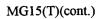
Tape Counter Times Times	Person Speaking	Text
	Code A	and we'll perhaps make this clear for the tape, you can't say
10.49	BALDACCHINO	What her condition was.
	Code A	what her condition was and comment on
	BALDACCHINO	That's right.
	Code A	what drugs do
	BALDACCHINO	That's right, nothing, not qualified at all in that field.
	Code A	you're not qualified to do that?
	BALDACCHINO	Yeah.
	Code A	Okay, but in termI mean do you recall I mean you mention there
		you believe she had senile dementia
	BALDACCHINO	I believe she had senile dementia.
	Code A	How did you become aware of that?
	BALDACCHINO	Erm my memory of this lady is erm that we had, we couldn't
		communicate with her and she couldn't wash herself, she couldn'
		dress herself, she couldn't feed herself, she could do nothing fo
		herself so we assisted her in everything full care
	Code A	Yeah.
	BALDACCHINO	erm there was no chit chat you know normally with our patient

Signature(s):

Code A

◆ Not relevant for contemporaneous notes

we can get up a rapport, find out about their past lives, there was



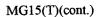


Continuation Sheet No: 12

Tape Counter Times *	Person Speaking	Text
		nothing like that with this lady she was very, very poorly
11.41	Code A	Okay
	BALDACCHINO	you know and she screamed a lot of the time
	Code A	Right, okay.
	BALDACCHINO	she always you know she was very noisy.
	Code A	Yeah. Now again I know you can't say what, what condition she
		had there but when she was screaming, what was the perception
		of the staff there and yourself, I mean was it that she was in pain
		or was it that it was a result of her dementia?
	BALDACCHINO	Erm I, I think a bit of both really, I mean someone cries out in
		pain don't they but they also cry out if they have dementia you
		know people do this so it was always treated with both thoughts
	Code A	Right
	BALDACCHINO	she always had the best of treatment from everybody.
	Code A	Okay. Do you recall her two daughters?
	BALDACCHINO	I do.
	Code A	Did you have any conversations with them at any time
12.31	BALDACCHINO	I did.
	Code A	throughout the time? I mean did they make any mention to you

Signature(s):

Code A





HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No: 13

Record of interview of: Linda Mary BALDACCHINO

D.O.B. Code A

Tape Counter Times 4

Person Speaking

Text

about any concerns they had about their mother?

BALDACCHINO

The impression that I get, that sticks mostly in my mind is that they just used to go on and on about the nursing home and how badly treated she was there and erm how they were going to sue and this, that and the other and so...

Code A

Oh right.

BALDACCHINO

...we got a quite a picture that erm the nursing home just wasn't up to their standard or wasn't good and that somebody had to go in and look after her all the time, I don't know, I don't know the nursing home at all so...

Code A

No

BALDACCHINO

...this is just what ...

Code A

No, yeah

BALDACCHINO

...feedback is what I got from them.

Code A

From them, yeah.

BALDACCHINO

Yeah, yeah.

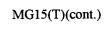
Code A

Was, as far as you're aware was there anything said to you from them regarding concerns they had with treatment she was getting

either at Haslar or at Gosport?

Signature(s):

Code A





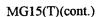
Continuation Sheet No: 14

Record of interview of:	Linda Mary BALDACCHINO
D.O.B. Code A	

Tape Counter Times •	Person Speaking	Text
13.17	BALDACCHINO	Erm my, my feelings were I am quite shocked about this because
	Code A	Right
	BALDACCHINO	I felt they thought quite highly of us and erm I felt we became
		sort of friends because when, when you nurse a patient you do
		become involved with their relatives
	Code A	Yeah.
	BALDACCHINO	and erm you spend all day or a whole shift with them and you do
		you know and I felt that they were very happy with us, I mean she
		even gave me a book on her mothers death she sent me a book
		you know for me to read.
	Code A	Oh right.
	BALDACCHINO	Mmm.
	Code A	Was there any letter with it or anything?
	BALDACCHINO	Yeah, I don't know if you're interested I actually bought it with
		me, that's the book and the erm letter.
	Code A	For the purpose of the tape because obviously, sorry it's a book
		The Truth and The Light, investigation of over three near death
		experiences and that was sent to you in the post was it or?
14.11	BALDACCHINO	She actually left that on the ward for me, she left several books for

Signature(s):

Code A





HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No: 15

Record of interview of: Linda Mary BALDACCHINO

D.O.B. Code A

Tape
Counter
Times ◆

Person Speaking

Text

several nurses.

Code A

Okay, may I just read this out?

BALDACCHINO

Yes of course you can, yeah if you can understand it.

Code A

Okay thank you. There's quite a bit here but I...

BALDACCHINO

Mmm.

Code A

...perhaps take a copy of this at the end...

BALDACCHINO

Yeah, yeah.

Code A

...if that's okay? But can you summarise what this, what the letter

actually...?

BALDACCHINO

Well it's a bit of a story really erm...

SOLICITOR

(inaudible)

BALDACCHINO

...this lady erm is a spiritualist and erm, erm I study astrology so

we had sort of like a common ground...

Code A

Common ground, yeah.

BALDACCHINO

...and er we got talking and erm she told me all about spiritualism

as I was interested and she invited me to a couple of her meetings,

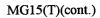
I actually went to one and erm she told me some books that

perhaps I would like to read you know if I was sort of more

interested...

Signature(s):

Code A





Continuation Sheet No: 16

Record of interview of:	Linda Mary BALDACCHINO
D.O.B. Code A	

Tape Counter

Times 4

Person Speaking

Text

Code A

Yeah.

14.55 B

BALDACCHINO

...and I said well I haven't and then she left me this book, she left

Philip a book and I think she left several nurses who showed a sort

of interest.

Code A

Oh right. Which lady was this?

BALDACCHINO

Mrs MACKENZIE.

Code A

MACKENZIE, okay right.

BALDACCHINO

Mrs MACKENZIE and erm I felt we were all very, on very good

terms you see.

Code A

Left on good terms?

BALDACCHINO

Yeah, left on good terms.

Code A

Mmm, okay. Right I just want to get a bit more background

about the wards and again I accept that your role is different to I

mean we've been talking to staff nurses...

BALDACCHINO

Yeah.

Code A

...this week, that is different but you may be able to comment on,

on what actually happens. Now as I understand it's a ward where

a GP comes in on a daily basis?

BALDACCHINO

Yes.

Signature(s):

Code A





Continuation Sheet No: 17

Record of interview of: Linda Mary BALDACCHINO

D.O.B. Code A

Tape
Counter Person Speaking Text
Times

Code A

Is that something you're aware of?

15.42

BALDACCHINO

Yes.

Code A

Okay, who was the GP on the ward who was responsible for the

ward at that time?

BALDACCHINO

Doctor BARTON.

Code A

Doctor BARTON, okay. Now I am aware that, are you aware,

sorry start again. Are you aware on how the medication and

treatment is prescribed and administered, what actually what the

process is for that?

BALDACCHINO

Erm I must confess very roughly because it's not part of my job

and I don't get involved in that side of it...

Code A

Okay.

BALDACCHINO

...you know, it wouldn't be discussed with me by...

Code A

No, I accept that but I mean is it something you would be aware

of because it's happening on the ward?

BALDACCHINO

Yes.

Code A

So what would actually happen, I mean would Doctor BARTON

come in on a regular basis?

16.25

BALDACCHINO

Every day.

Signature(s):

Code A

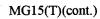


HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

		Continuation Sheet No: 18
Record or D.O.B.	finterview of: Linda Mar	y BALDACCHINO
Tape Counter Times	Person Speaking	Text
	Code A	She'd come in every day?
	BALDACCHINO	Sometimes more, yeah.
	Code A	Okay. Now would she see every patient or would she, how would
		she sort of assess the patients in terms of the treatment they were
		on?
	BALDACCHINO	It would be up to the staff nurse erm you know erm they'd go all
		through the patients
16.40	Code A	Yeah.
	BALDACCHINO	and erm they would go round and see what, which one's needed
		to be seen erm and go from there. I've never actually done that
		with Doctor BARTON or the staff nurse, I'm usually busy doing
		something else
	Code A	Yeah.
	BALDACCHINO	but Doctor BARTON is always on the ward in the mornings and
		if anybody needed medication change she would assess it and
		change it or you know treatment she was a very kind and caring
		lady was Doctor BARTON.
["	Code A	Okay so she was in on a daily basis?
t	BALDACCHINO	Yes, she was.

Code A Signature(s):

[◆] Not relevant for contemporaneous notes





Continuation Sheet No: 19

Tape Counter Times *	Person Speaking	Text
17.10	Code A	Okay, right so, do you know who was sort of I know, so Doctor
		BARTON deals with thethat side of it. Do you know who was
		sort of chiefly caring for Mrs RICHARDS or was there someone
		who was sort of?
	BALDACCHINO	What do you mean?
	Code A	giving the I think there's a named nurse isn't there?
	BALDACCHINO	Yes, eveerm we have teams on our ward and erm there's a team
		leader and every patient has a named nurse
	Code A	Right.
	BALDACCHINO	and I can't tell you who Mrs RICHARDS' was
	Code A	Okay.
	BALDACCHINO	I can't remember, I probably did at the time but I can'
		remember now
	Code A	Yeah, okay.
	BALDACCHINO	but every patient has a trained nurse as her care nurse.
	Code A	Right and what, how does that work then, what's the thinking
	<u> </u>	behind that to have a?
	BALDACCHINO	Erm you become more personal
	Code A	Right.

Signature(s):

Code A

[◆] Not relevant for contemporaneous notes



HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

Continuation Sheet No: 20

Tape Counter Times *	Person Speaking	Text
	BALDACCHINO	you know, you do the erm, the trained nurse will do the, the
		write up, this would have been done by Margaret COUCHMAN
		so Margaret COUCHMAN was obviously Gladys RICHARDS'
		named nurse
18.06	BALDACCHINO	Right, okay
	BALDACCHINO	and er Margaret would have so many of us working under her
		and her team and if you're on duty you look after your patients,
		it's a one to one, it's more personal isn't it
	Code A	Yeah.
I.	BALDACCHINO	because everyday you'd be looking after your team.
	Code A	Yeah, so it's a bit more of a personal contact?
	BALDACCHINO	That's right, yeah.
	Code A	But as I understand it obviously when there's rest days, days off
	<u> </u>	and

BALDACCHINO

Of course.

Code A

...responsibility just falls to the ...

BALDACCHINO

That's right, that's right to the next one.

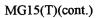
Code A

...to another nurse to...Okay. Right now as we understand it, if

we...we want to go over to the sort of feeding and drinking side of

Signature(s):

Code A





Continuation Sheet No: 21

Record of interview of:	Linda Mary BALDACCHINO
D O D Code A	

Tape Counter Times Times	Person Speaking	Text
		it. Is it just a case ofI mean what's the situation when someone
		is unconscious as we believe Mrs RICHARDS was in the last few
	*	days?
19.02	BALDACCHINO	Well if she was unconscious you can't feed and, because they
		would choke wouldn't they
	Code A	Right okay.
	BALDACCHINO	if someone's not swallowing or opening their mouth you can't
		feed anybody that would be
	Code A	So in that case you would, you would make ayou wouldn't
		attempt clearly because
	BALDACCHINO	you wouldn't attempt to feed them, no.
	Code A	because of the problems with choking?
	BALDACCHINO	You'd probably cause more problems, yeah.
	Code A	Okay.
	BALDACCHINO	Well you couldn't feed someone who was unconscious.
	Code A	Yeah, yeah and again you're not qualified to provide drips or?
	BALDACCHINO	I'm not qualified at all.
	Code A	No, okay.
	BALDACCHINO	No.

Signature(s):

Code A

[◆] Not relevant for contemporaneous notes





Continuation Sheet No: 22

Record of interview of:	Linda Mary BALDACCHINO
D.O.B. Code A	

Tape	
Counter	
Times ◆	

Person Speaking

Text

Code A

Right. This is a general question and not one specifically for Mrs RICHARDS but if there was a problem you were concerned that perhaps you felt that they should be taken on fluids but they weren't or there was a problem with the patient, what would you do? Who would you go and see to...?

19.49 BALDACCHINO

A trained member of staff, whoever was in charge that day you would go and report to that trained member of staff.

Code A

Yeah, okay. Now we've noticed on the, we've served Mr ROACHE with the copy of the enquiry findings prior to the interview which I understand you've seen?

BALDACCHINO

Yes.

Code A

And there's an entry relating to yourself on the 17th?

BALDACCHINO

Yeah, yeah.

Code A

Have you had a chance to look at that?

BALDACCHINO

I have, yes.

Code A

Okay and I think it relates to Mrs RICHARDS being in an awkward position in bed, do you recall that?

BALDACCHINO

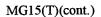
Yes I do and I actually have to contradict her statement...

Code A

Right

Signature(s):

Code A





Continuation Sheet No: 23

Record of interview of: Linda Mary BALDACCHINO D.O.B. Code A

D.O.D.

Tape
Counter
Times

Person Speaking

Text

20.28

BALDACCHINO

were on duty the morning she came back and erm we heard her before we saw her because she was, she was making a lot of noise and we went to meet her and we sort of held her hand and you do, you chatter, come on now you know and what's up and things like this and try and comfort her. She was in room 3 on our ward and we'd got the bed ready for her, it was pulled away from the wall, you couldn't put a person in bed with the bed up against the wall it's impossible so the bed would have been pulled away so two people can get one side and two people the other...

Code A

BALDACCHINO

Right.

...the headboards, the headboard comes off and you can transfer her, that's always practised erm the ambulance men brought her in and said she'd been like this from leaving Haslar and I think they were quite upset....

Code A

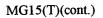
On that point when they brought her in, what was she brought in on?

BALDACCHINO

...well this is it you see, at the time when she was coming down the ward I didn't know what she was on it was only when they

Signature(s):

Code A





Continuation Sheet No: 24

Tape Counter Times	Person Speaking	Text
		tookwe closed the doors, drew the curtains, and they took the
		blanket off her I realised that she was not on a canvas, now I knew
		that this lady had gone off with a erm broken neck of femur or
		suspected because I'm not in a position to say what she
21.48	Code A	Yeah
	Code A	Yeah
	BALDACCHINO	erm so you do not bring a patient on two sheets, the lady was on
		two sheets usually have a canvas because it's more
	Code A	Okay can you just tell us about when you said there was no canvas
	<u>L</u>	beneath her I mean
	BALDACCHINO	No.
	Code A	me and Lee are not familiar with what, what (inaudible) is that a
		stretcher of some description or?
	BALDACCHINO	It is, it's like a stretcher, it is a stretcher and erm usually the
		canvas is put on the patient at the other hospital which in this case
		was Haslar
	Code A	Yeah, okay.

Signature(s):

Code A

BALDACCHINO

• Not relevant for contemporaneous notes

... when the ambulance crew come along they'd put two poles in

and then been able to transfer her far easier...



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

Continuation Sheet No: 25

Record of interview of: Linda Mary BALDACCHINO D.O.B. Code A Tape **Text** Counter Person Speaking Times ◆ Code A More comfortable. ...more comfortable then on two sheets. BALDACCHINO Code A When you say two sheets, I mean me and Lee get the vision like 22.26 it's two bed sheets, they've got one blanket each end and she's all wrapped up (inaudible).... No it's two sheets erm it's two sheets, one sheet, two sheets the **BALDACCHINO** lady's in the middle and they grab each corner two at the top, two at the bottom and then lift her over. Code A And then just lift her over. Code A So effectively she's in a position where she wouldn't be laid flat, she could bend in the middle? That's right, well she would, she would be flat but I mean you can **BALDACCHINO** imagine if you're on a sheet it would dip wouldn't it.... Code A Yeah. Yeah Code A ...and I would not, I would not move her, I would (inaudible) **BALDACCHINO** Code A So we appreciate you're not qualified but in your experience... In my experience that was all wrong... **BALDACCHINO** Code A ...would you say that was the wrong method to move the lady?

Signature(s):

Code A





Continuation Sheet No: 26

Record of interview of: Linda Mary BALDACCHINO D.O.B. Code A

	 	_
Tane		

Counter Times •

Person Speaking

Text

23.01

BALDACCHINO

...that was definitely the wrong method...

Code A

Okay

BALDACCHINO

...to have left a hospital to have and come to our hospital.

Code A

You were present when she came back in then?

BALDACCHINO

Yes, yes.

Code A

Right, okay.

BALDACCHINO

And the ambulance men were full of apologies but my remem, mem, remember of this is that they said that Haslar didn't have a canvas so that's all I can remember is them saying that Haslar didn't have a canvas.

Code A

Who was present with you at that particular time?

BALDACCHINO

Staff erm health care support worker Jean MOSS, we were working together that morning and we...

Code A

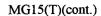
Right.

BALDACCHINO

...and on seeing this erm I went erm straight to my staff nurse, that was Chris CARROHAR at the time, Chris JOICE now and erm I told her you know that this lady arrived she's obviously you know something's wrong and she's not got a canvas and my memory, I can't remember Chris was doing something, Chris was either

Signature(s):

Code A





Continuation Sheet No: 27

Record of interview of: Linda Mary BALDACCHINO

D.O.B. Code A

Tape

Counter Times •

Person Speaking

Text

to Chris, Margaret COUCHMAN, staff nurse COUCHMAN came on the ward and Chris said can you tell, get Margaret to deal with this, straightaway I went and told Margaret. Margaret came straight to room 3, the lady was now on the bed and erm I think the ambulance men were you know just going and Jean and I said to Margaret look you know we're not happy about this, we were just not happy about how she's come and Margaret agreed and Margaret COUCHMAN straightaway straightened her leg and erm that is my memory of it and we covered her up and then went off and done something else.

Code A

When you say straightened her leg, what sort of position was her

leg in?

BALDACCHINO

Her leg was bent now I would not straighten this leg, I am not in a

position to know what I'm doing...

Code A

Uhh, uh.

Code A

Yeah.

BALDACCHINO

...I'm not trained to move that lady's leg, Margaret COUCHMAN is a trained member of staff she came straight along and she

Signature(s):

Code A



HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

Continuation Sheet No: 28

Record of interview of:	Linda Mary BALDACCHINO
D.O.B. Code A	·
Tana	

Counter Times •

Text

straightened the leg, she put a pillow in between erm Mrs

RICHARDS leg.

25.01

Code A

Obviously you were concerned about the position of the leg, was

the position of the leg unnatural or was it...

BALDACCHINO

Person Speaking

It was bent.

Code A

...what unnaturally bent or ...

BALDACCHINO

It was bent up, my memory of it is that the foot was up by the

knee so one leg was straight and the other leg was...

Code A

It's almost like half of sitting with your legs crossed sort of thing.

BALDACCHINO

...it's like a figure four really, can you imagine what I mean...

Code A

Yeah I know what you mean.

Code A

Yeah, yeah I'm with you, yeah.

BALDACCHINO

...and, and you know from my experience I know that isn't right.

Code A

And I take it you were aware of the reasons of her return from

Haslar?

BALDACCHINO

I do, yes I do.

Code A

Especially with the broken...

BALDACCHINO

The broken neck of femur, yeah.

Code A

I'm glad you said it.

Signature(s):

Code A



HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

Continuation Sheet No: 29

Record of interview of: Linda Mary BALDACCHINO

Tape Counter Times	Person Speaking	Text
25.35	BALDACCHINO	(laughs) But erm but straightaway Margaret COUCHMAN came
		and sorted this lady out and erm and that's all I can remember of
		that because I think I went off and did something and another
		thing that she says, is that I, that two care assistants told Mrs
		LACK what had happened, now that is not true, I'm not in a
		position to tell any relative, it's not my job, I'm not allowed to
		do
	Code A	No.
 [.	Code A	No.
	BALDACCHINO	to, I can if a trained member of staff has told me what to say if
		like a phone call and they say oh tell them they've had a very
		peaceful night or they're up and dressed, I can then
	Code A	Yeah
	BALDACCHINO	repeat but it wouldn't have been my job to have erm to have
		told her.
	Code A	Sorry going back to the on that point and going to the patients
	•	contact sheet, theres, I believe there's an entry on there which

Signature(s):

Code A

◆ Not relevant for contemporaneous notes

refers to the point we've just raised on, which has been added

there. Do you know who added that entry there?



HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

Continuation Sheet No: 30

Record of interview of: Linda Mary BALDACCHINO D.O.B. Code A

Tape Counter

Times 4

Person Speaking

Text

26.38

BALDACCHINO

Erm that's Chris JOICE, and this is Margaret COUCHMAN, it

looks like Margaret COUCHMAN I really can't say erm...

Code A

But just for the tape, there's an entry underneath there the date

17th of the 8th '98 and it says no canvas under patient, patient

transferred from....

BALDACCHINO

(Inaudible)

Code A

...(inaudible)

BALDACCHINO

That's one sheet I couldn't...

Code A

right

BALDACCHINO

Yes, I don't know, I wouldn't, I didn't do this.

Code A

Okay, what's the significance of the pillow between her legs?

What does that achieve?

BALDACCHINO

Well helps to keep the legs apart so they don't rub you see

because you get, you can, pressure sores can set in very very

quickly...

Code A

Right

BALDACCHINO

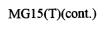
...and we put the pillow in and also to keep the leg from turning

either way, you know it's got a bit of support, yet it's not harsh is

it, it's not something...

Signature(s):

Code A





		Continuation Sheet No: 31
Record o	f interview of: Linda Mar	y BALDACCHINO
Tape Counter Times •	Person Speaking	Text
["	Code A	No, okay
_	BALDACCHINO	so the pillow would be put there to erm to keep the leg straight
		and to stop the
	Code A	Yeah.
	BALDACCHINO	rubbing.
27.43	Code A	Just having a, looking at these nursing notes, now if you, you just
	i	notice and again this is a general question over the systems that
		used. I've got the nutrition one
	BALDACCHINO	Yeah.
	Code A	nursing care plan up now if you look here on the evaluation I
		take it this is where all the entries should be put?
	BALDACCHINO	That's right.
	Code A	Now she came in on the 17 th and there's no entry until the 21 st , is
	·	there any reason why there would be gaps there, I mean obviously
		we've got here on the 21st no food taken and I'm not sure who
		signed that?
	BALDACCHINO	That's erm Tina, that's Tyler erm she's erm a
	Code A	Tyler, Tyler.
	BALDACCHINO	Tyler, Tina Tyler

Signature(s):

Code A



HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

Continuation Sheet No: 32

Record of interview of: Linda Mary BALDACCHINO

D.O.B. Code A

Tape Counter

Times 4

Person Speaking

Text

28.32

Code A

Tina TYLER (laughs)

BALDACCHINO

I nearly said T...

Code A

Yeah is, circumstances where that wouldn't be completed?

BALDACCHINO

Well erm we are a very busy ward and erm sometimes if erm if

things haven't changed they might not write it in....

Code A

Makes sense don't it no point writing for nothing.

BALDACCHINO

...you know if you're really busy and if it's, if nothing's changed

you can actually...

Code A

Yeah.

BALDACCHINO

...it's only when something changes, there should be, we usually

put in everyday, I can't answer that question for you I'm afraid...

Code A

No, I know you can't answer on speci..you know but just a

general, it's just a general question...

BALDACCHINO

But sometimes when we're really very busy erm these things

happen.

Code A

Yeah.

BALDACCHINO

But if it's, as I said to you earlier always, always in a handover

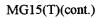
things are verbally....

Code A

Verbally done so people are aware of any change.

Signature(s):

Code A



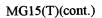


Continuation Sheet No: 33

Tape Counter Times	Person Speaking	Text
29.19	BALDACCHINO	In the morning when we go on duty and when we leave duty,
		we're always handed over, twice, twice a shift you get and if a
		Doctors been on the ward and things change you're always told
		about it straightaway.
	Code A	Okay so the last time, the last day you would of had any dealings
		with Mrs RICHARDS would be the 20th?
	BALDACCHINO	Erm yes, the 20 th I was a late shift on the 20 th .
	Code A	Can you recall what sort of condition she was in then and again I
		know you can't comment on what?
	BALDACCHINO	Can't remember, I cannot remember.
-	Code A	Can't remember?
	BALDACCHINO	There is nothing there at all.
	I Code A	Okay, okay. What is your, what is your last memory of Mrs
•		RICHARDS?
	BALDACCHINO	She was a very poorly lady.
	Code A	Okay. Was she conscience
	BALDACCHINO	No
	Code A	conscious at the time? No.
	BALDACCHINO	No

Signature(s):

Code A





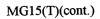
Continuation Sheet No: 34

Record of interview of: Linda Mary BALDACCHINO D.O.B. Code A Tape **Text** Person Speaking Counter Times ◆ And again I know you're not qualified but did you pick up from Code A qualified members of staff or from your own perception, I mean was she dying? Yes. **BALDACCHINO** Okay, and where did, how did you come to that conclusion? Code A 30.26 Well I don't know, I, just call it years of experience... **BALDACCHINO** Years of experience, yeah. Code A ...you know, you know when erm when somebody's... **BALDACCHINO** Okay Code A ...no-one knows when deaths going to happen but you know **BALDACCHINO** that... I mean how long have you been working on ward? Code A 10 years. **BALDACCHINO** 10 years and how long have you been a health care support Code A worker? 12 years. **BALDACCHINO** 12 years. Has that all been with elderly care or has that been ...? Code A No the first two years with erm outpatients department at St **BALDACCHINO** Mary's which is clinics...

Signature(s):

Code A

[•] Not relevant for contemporaneous notes





Continuation Sheet No: 35

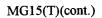
Record of interview of:	Linda Mary BALDACCHINO
DOR Code A	

Tape Counter	Person Speaking	Text
Times •		
	Code A	Yeah
30.57	BALDACCHINO	and then I came to Daedalus, I came to er Gosport when it was
4		the old hospital and
	Code A	Yeah and it's changed.
	BALDACCHINO	that's was 10 years ago, yeah.
	Code A	But that's 10 years of being involved in elderly care?
	BALDACCHINO	Elderly care, 10 years and I've you know since I got married you
		know NVQ in care of the elderly so
	Code A	Yeah so it's a, it's a, is it fair to say it's a sight that you've seen on
	└	many occasions?
	BALDACCHINO	Yes.
	Code A	Okay, was it ever explained to you or did you ever yeah, was it
		ever explained to you what she was dying of?
	BALDACCHINO	It probably was at the time but I cannot remember, I mean
	Code A	Okay.
	BALDACCHINO	you know it's a very busy ward and it's a long time ago but it
		probably would have been.
	Code A	Would have been explained to you
	BALDACCHINO	Yeah, yeah.

Signature(s):

Code A

[◆] Not relevant for contemporaneous notes



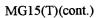


Continuation Sheet No: 36

Record of interview of: Linda Mary BALDACCHINO D.O.B. Code A Tape **Text** Counter Person Speaking Times 4 ...you are involved in, I know you're not involved in discussing Code A medication... No. **BALDACCHINO** 31.50 ...or treatment... Code A No. **BALDACCHINO** Code A ...but in terms of the updates and the welfare of the patient and what's happening with them you would be involved in that? Yeah. **BALDACCHINO** Code A Well you'd need to be wouldn't you so... Yeah. **BALDACCHINO** Code A ...to avoid doing things you didn't need to do? That's right, yeah. **BALDACCHINO** Code A Okay. Right. Part of your responsibilities, would they be if Mrs RICHARDS Code A was conscious, would they, would that involve helping her, moving her around the ward at all? Oh yes. **BALDACCHINO** It will? Code A Yes. **BALDACCHINO**

Signature(s):

Code A





Continuation Sheet No: 37

Record of interview of:	Linda Mary BALDACCHINO
D O D Code A	

D.O.B.	Record of interview of: Linda Mary BALDACCHINO D.O.B. Code A	
Tape Counter Times	Person Speaking	Text
32.23	Code A	Are you aware of any visits by a physiotherapist to see Mrs
		RICHARDS regarding the mobilisation after the operation?
	BALDACCHINO	I really can't remember.
	Code A	No?
	BALDACCHINO	No.
	Code A	Okay.
	BALDACCHINO	I really can't remember.
	Code A	I saw on your duty sheets that you were around or you had some
		dealings on the ward on the 11th was it, which I think is?
	BALDACCHINO	Yes.
	Code A	And that's the first day she ever came to Haslar? To Gosport?
	BALDACCHINO	To the Waryes, yes.
[Code A	Again we're relying on your memory here, are you able to say
i	J	whether there was any difference in Mrs RICHARDS condition as
		of her first visit to the Gosport War memorial on the 11th and then
		her second, her return visit on the 17th after she'd gone back to
		Haslar for the re-manipulation of the hip joint?
	BALDACCHINO	I really can't remember, there's no recollection on the 11th, the
		only reason that the other day is very in my mind because

Signature(s):

Code A



HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

Continuation Sheet No: 38

Record of interview of: Linda Mary BALDACCHINO

D.O.B. Code A

Tape

Counter Times ◆

Person Speaking

Text

Code A

Yeah, of the transfer.

BALDACCHINO

... of the transfer...

Code A

Right

BALDACCHINO

...you see but I can't remember this lady coming on board at all I

can't say.

Code A

Fine

DC COLVIN

Okay. Just bear with me a moment. So just a couple of other

points, you in your role wouldn't fill out the contact record which

I've got here?

BALDACCHINO

If there was something that had happened involving an untrained

nurse we would put, we would write it in here under supervision

erm I can't give you an example because nothing comes to mind

now....

Code A

No

BALDACCHINO

...but if something happened erm we would then write it in and

you know be...

Code A

And you'd make the appropriate...

Code A

Would you sign it or would the?

BALDACCHINO

Yeah, I would sign it or someone would sign it and then you

Signature(s):

Code A



HAMPSHIRE CONSTABULARY

RECORD OF INTERVIEW

		Continuation Sheet No: 39
Record o	finterview of: Linda Ma	ry BALDACCHINO
Tape Counter Times •	Person Speaking	Text
		would be a trained member or Philip would be there, but I mean I
		have never
34.15	Code A	So it's like an event log more than anything else?
	BALDACCHINO	It is, yeah.
	Code A	It's a case of if something happens involving the patient it would
		be recorded?
	BALDACCHINO	That's right.
	Code A	Could you just have a quick look through just to see if there's any
	<u>(</u>	entries that are relevant to you, I don't think there are but
	BALDACCHINO	No there isn't I think I've been through this and I'd erm
_	Code A	Right.
	BALDACCHINO	I'd say that's the only one that I was involved with and you see
		straightaway I referred her to Chris CARROW who again went
		straight here and erm no, no.
Code A	Just one more, couple more questions. We are aware that Mrs	
		RICHARDS had been put on a syringe driver, at any time did the
		daughters make any representation to you or any other members
		of staff complaining about the, that use of the driver or the drugs?

Signature(s):

Code A

BALDACCHINO

Not at all.



HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

Continuation Sheet No: 40

Tape Counter Times ◆	Person Speaking	Text
	Code A	Use of the driver?
	BALDACCHINO	No.
	Code A	Okay
	BALDACCHINO	As I said I became quite familiar with especially Mrs
· ·		MACKENZIE and I was under the impression they were very
		happy with everybody, I mean she thought Philip was wonderful
		and in all her stay I had never got any impression as I said she
		phoned me at home, she sent me a book and a letter, I went to one
		of her meetings and nothing erm up until a certain telephone call
		erm did I have any idea that she was dissatisfied.
	Code A	Would you be happy to let us know the content of the phone call
		that (inaudible)
	BALDACCHINO	You'd have to bear with me because I can't remember word for
	·	word
[Code A	No
	BALDACCHINO	but during one phone conversation she actually started telling
		me lots of personal things about herself and I started getting a

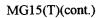
Signature(s):

Code A

◆ Not relevant for contemporaneous notes

different picture of this lady and again it's only personal view and

erm I started getting a bit worried about where we were leading





Continuation Sheet No: 41

Record of interview of: Linda Mary BALDACCHINO

D.O.B. Code A

Tape
Counter
Times *

Person Speaking

Text

and she told me she had an ongoing dispute with a neighbour over land and how she wasn't going to let it go and she wasn't talking to her daughter and the only contact she had with her daughter was I believe through a solicitor, then she had an ongoing dispute with her sister over some stones in the will and then she started saying that she thought Doctor BARTON wasn't a good doctor and that's when I because to me Doctor BARTON is absolutely wonderful, I wish she'd treated my mother, I'd be very happy with her treatment, she's caring, she's kind, she's sensitive, she's lovely, she's a good caring doctor.

Code A

SO up until that point then although this must be weeks after Mrs

RICHARDS died...?

BALDACCHINO

Yes, it is, yeah.

Code A

...She made no representation to you whatsoever...

BALDACCHINO

No.

Code A

...about that she was unhappy with her mothers treatment?

36.46 BALDACCHINO

No and then I told Philip straightaway the next day because the

phone call bothered me because it does bother you, you know it's

quite oh god you know this isn't right and I told Philip and Pat

Signature(s):

Code A



HAMPSHIRE CONSTABULARY RECORD OF INTERVIEW

Continuation Sheet No: 42

Record of interview of: Linda Mary BALDACCHINO

D.O.B. Code A

Tape

Person Speaking

Text

Counter Times •

WILKINS who's our senior staff nurse and Philip said to me I think it's best you don't have any contact with her for the time being, that's when I knew that there was a problem, that's when I was told that there was a problem and he said perhaps you shouldn't have any more contact with her and I haven't had.

Code A

Right, fine.

Code A

And this was some time after Mrs RICHARDS actually died this

conversation?

BALDACCHINO

I really can't put a time limit because as I said I didn't take any

notice ...

Code A

No.

Code A

But the books and the telephone call...

BALDACCHINO

The book was on the ward.

Code A

...were post death, post mortem.

BALDACCHINO

Yes that was left to me as a gift for caring for her mother.

Code A

Yeah

BALDACCHINO

And quite a few of us got them and thank you for everything you

know and now this.

Code A

Yeah

Signature(s):

Code A



HAMPSHIRE CONSTABULARY
RECORD OF INTERVIEW

Continuation Sheet No: 43

Record of interview of: Linda Mary BALDACCHINO

Tape Counter Times	Person Speaking	Text
	Code A	Okay. Is there anything you want to add, anything you feel you want to say regarding this?
	BALDACCHINO	I don't think there is, is there (inaudible)
	SOLICITOR	Not that we discussed unless anything else occurs to you at all.
	BALDACCHINO	No.
	Code A	Okay, is there anything you've said that you'd like to clarify, you feel warrants further explanation, feel we haven't quite understood
		it?
	BALDACCHINO	I don't think so, no.
	Code A	Okay, right I'll hand you a notice explaining the tape recorder procedure which is in (inaudible) notes. The time by my watch is 12.24 and I'm turning the recorder off.

END OF INTERVIEW

Signature(s):

Code A