

#TEXT1101ToniScammell- Senior Nurse Coordinator

#CODENC

JH there is a poor performance issue with JH. Dryad Ward Manager - currently "off" sick.

Focus on nursing practice, not multi-prof. practice and development.

There has been a focus n nursing practice development.

#ENDCODE

#CODEI2

Came from QA ward manager medical ward intermediate care. Started November 2000.

11m in post with gap\*, new post role is supporting/managing clinical manager/areas. Also facilitate clinical practice. 50:50 clinical admin. Involved in training and development of nurses at GWMH eg. alert system. Back before care wards tended to deal with issues alone. Now have "common" ACD (emergency call/medical emergency).

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Purpose of post? Reason was there was no nursing leadership at GWMH. Also SM (Read) had too wide a role. H grade. Aware of problems when arrived? Knew but not in depth - bring up skills of nurses.

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#CODEC4

Nurses lacking acute skills. OK for post mix of patients, now getting more older, sicker and more dependent patients. Bartel 3-4 to 2-3 hip replacements 12/3 to 7/8 day. All qualified nurses - 5 through alert course. How did staff respond?

Nervous at first.

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#CODEK2

Now assess your getting skills you need/want? Observing, action learning, clinical governance groups. In Daedelus all F16 grades have acute learning groups.

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Ward don't have clinical supervision yet but have regular ward meetings including how to implement things.

#ENDCODE

#CODED7

Ward don't have clinical supervision yet but have regular ward meetings including how to implement things.

#ENDCODE

??????????

#CODEF2

What other priorities? Now looking at

(1) drug administration with audit team

(2) documentation

Had away day in June 01 and others flagged up.

#ENDCODE

#CODEK1

What other priorities? Now looking at

(3) drug administration with audit team

(4) documentation

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#CODEK1

Were going to look at document audit, but waiting to see if it becomes a benchmark tool for essence of care.

#ENDCODE

#CODEI2

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#CODEF1

New pain management policy - view when arrived? Good, staff concerned, middle of anaesthesia ladder often forgotten. Nurses now more likely to suggest middle pre-opiate.

#ENDCODE

#CODEF2 Were going to look at document audit, but waiting to see if it becomes a benchmark tool for essence of care.

#ENDCODE

#CODED10

Gill Hamblin. Off since November? How long?

#ENDCODE

#CODEI2

Plan for monitoring and development? Ward Managers all on gerontological course. Monthly clinical supervision (1:1) clinical managers meeting monthly (for policies, news, documentation liaison). Gerontological course action learning.

#ENDCODE

#CODED3

Need more staff for lots of reasons sorting that out now. Also need management development time.

#ENDCODE

#CODEI2

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#CODED8

MDT working at ward level? In Daedalus have increasing involvement with patients of OTs and Physios. Concerned that OT not attached to wards. Can ward staff meet to locate common goals? (ie. teams really forming). No MDT on Dryad, Sultan. Daedalus does have MDT. No opportunity really. Do have an inclusive HODs meeting for GWMH.

#ENDCODE

#CODED3

How is prof/nursing accountable. Line manager is Jan Read, Nursing Director Eileen Thomas. Senior nurse action learning group, Senior Nurse reference group work out own PDP.

#ENDCODE

#CODED7

Team Working - how can Toni make it happen. ASW works on ward herself to role model behaviour. Doesn't think they have got it right yet. Would like documentation to be better across the board - everyone adhering to same core plan. One of issues is to get that sense of working together for integrated goal setting and person centred goal setting, wants to get people working together. Her physio on nursing documentation groups. Hopes this will lead to multi-professional documentation and goal setting.

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#CODE12F

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#CODED8

Does not know who really has responsibility for promoting multi-professional working.

#ENDCODE

#CODEI4

Recently AHPs have indicated a desire to take part in "Alert" course.

#ENDCODE

#CODED8

In past, there has been little real multi-professional working or opportunities for this. Little multi-professional learning.

#ENDCODE

#CODEE5

Will have APEX on new computer system for pathology results. Also will be connected to Email system.

#ENDCODE

#CODEB2

Service Manager is person who will be responsible for addressing radical ????? goals on wards.

#ENDCODE

#CODEB3

Service Manager is person who will be responsible for addressing radical ????? goals on wards.

#ENDCODE

#CODED10

Gill Hamblin. Off sick. Problem person. When trust tries to deal with it she goes off sick. Is not competent and doesn't work to G grade competencies.

#ENDCODE