

Fareham and Gosport Primary Care Trust
Investigation – Sultan Ward – GWMH
Patient Relatives Complaint – Re: Mr. A.E. Duggan.

Meeting with Dr. J. Grocock on 7th May 2002:

In response to my letter dated the 25th April 02 I received a telephone call from Dr. Grocock.

I discussed the Investigation with Dr. Grocock especially the seventeen specific complaints. At this stage Dr. Grocock had not received a copy of the complaint, so had no knowledge of the contents, I said I would ask that a copy of the complaint and relevant notes be sent to him.

Dr. Grocock asked me what questions / complaints would I want to discuss when we met, I said I thought complaints 1- 2 – 3 – 4 – 8 and 9 were more relevant to him than the others – some were clearly nursing issues – some were a combination. We arranged to meet formally at the Rowner Road Surgery on Tuesday 7th May 02.

Prior to the meeting I arranged for the relevant documents to be sent to him.

When we met on the 7th May Dr. Grocock had prepared answers to the complaints I thought were relevant to him. The document is included in this report and is very specific, he also provided me with a copy of the x-ray result of the 28th Jan. 02, which was missing from the hospital notes, a copy had been sent to the surgery and was filed in the patients notes.

I found Dr. Grocock to be very friendly, helpful and professional and distressed that this complaint had been made against the staff of Sultan Ward and himself.

He was willing to answer all of my questions.