

PRIVATE & CONFIDENTIAL
Mr & Mrs Ripley

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Dear Mr & Mrs Ripley,

RE: EVALUATION OF GOSPORT WAR MEMORIAL HOSPITAL INVESTIGATION

You will be aware of a report, which the Commission for Health Improvement (CHI) published on 3 July this year. The trigger for our investigation resulted from concerns raised over management, provision and quality of healthcare at the Gosport War Memorial Hospital. You had an important input into the report during the process.

My purpose in writing to you is to seek your help. CHI is a learning organisation and is committed to learning and improving from each piece of work we undertake. It would be incredibly helpful to us to improve our investigation process if you were able to take the time to complete the attached questionnaire. I have included a Freepost envelope.

You are not obliged to complete the questionnaire and do not have to give your name. All responses will be reported in a confidential way. Could you please send me your completed forms by **Friday 2 August 2002**.

Many thanks for reading this letter and for completing the questionnaire. If you would like to talk through any of your comments, please do telephone me.

Yours sincerely

Code A

Rosie Newbigging
Investigations Manager

Encs. Evaluation Questionnaire
Freepost Envelope