

Portsmouth Hospitals 

NHS Trust

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Mrs P Ripley

Code AOur ref: UW/LM/Ripley/832/06/G102024
(Please quote Our ref: on all correspondence)

Dear Paule

Thank you for your letter dated 10 February; I was very sorry that you did not feel that the meeting fully addressed your concerns. I note that you have made some additional comments and therefore your letter will be placed with the minutes of the meeting, to form a more detailed document.

I would like to assure you that a copy of your letter has also been forwarded to those who attended the meeting for their information.

As requested, I have enclosed a photocopy of the medical records regarding the episode of care Jim received when he was admitted to Queen Alexandra Hospital in November 2006.

I understand that you now intend to contact the Healthcare Commission to request an independent review and therefore the file will now be closed, awaiting their instructions.

Kindest Regards

Code A**Lesley Manger**
Complaints Officer