

Portsmouth Hospitals **NHS**  
NHS Trust

Complaints Department  
Education Centre  
St Mary's Hospital  
Milton  
Portsmouth PO3 6AD

19 December 2006

Direct Tel: **Code A**  
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**PRIVATE AND CONFIDENTIAL**

Mrs P Ripley

**Code A**

Our ref: UW/LM/CD/Ripley/832/06/G102024  
(Please quote our ref on all correspondence)

Dear Mrs Ripley

Thank you for sending your husband's signed consent, received today. The investigation will now commence, once complete, you will receive a full response.

I am the person co-ordinating your case and should you require additional advice, please contact me on the telephone number or postal address shown at the top of this letter.

Yours sincerely

**Code A**

Lesley Manger  
Complaints Officer