



JEAN STEVENS



JEAN STEVENS

BJC/46 Jean Stevens

Date of Birth: **Code A** Age: 73

Date of admission to GWMH: **20th May 1999**

Date and time of Death: **22.30 hours on 22nd May 1999**

Cause of Death:

Post Mortem: **Burial**

Length of Stay: **2 days**

Mrs Stevens past medical history:-

Code A

20th N

21st N

22nd N

Code A

OPERATION ROCHESTER
CLINICAL TEAM'S SCREENING FORM

Patient Identification

Exhibit number

Jean Stevens: Code A Code A

BJC-46

Care Death/Harm	Optimal 1	Sub-Optimal 2	Negligent 3	Intend to Cause Harm 4
Natural A				
Unclear B		Code A		
Unexplained By Illness C				

General Comments

Code A

Final Score:

Screeners Name: R E Ferner

Date Of Screening:

Signature

OPERATION ROCHESTER
CLINICAL TEAM'S SCREENING FORM

Patient Identification

Jean Stevens Code A **Code A**

Exhibit number

JR-04

Care Death/Harm	Optimal 1	Sub-Optimal 2	Negligent 3	Intend to Cause Harm 4
Natural A				
Unclear B				
Unexplained By Illness C				

General Comments

Code A

Final Score:

Screeners Name: R E Ferner

Date Of Screening: 27th December 2003

Signature

BJC/46
JEAN STEVENS
73

Code A

PL grading A2

BJC/46 new files JR/04
JEAN STEVENS
73

I could not find anything to help here except for use of prn cocodamol and
diamorphine which makes the opiate use in GWMH seem less excessive.

Not graded for these notes
Overall group grade 2B

BJC/46	Stevens, Jean N313
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ext to id r	

JR/04	Stevens, Jean N313
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1A

Code A

EMBRIDGE UNIT

2:03 E 14/15

Officer's Report

Number: R7CF

TO:
STN/DEPT:

REF:

FROM: Code A
STN/DEPT: OPERATION ROCHESTERREF:
TEL/EXT:

SUBJECT:

DATE: 02/03/2004

With reference to the meeting held by the clinical team on 29th February 2004 (29/02/2004) the following categories were given to the outstanding patients.

BJC/46 + JR/4 STEVENS N313 After reviewing the Haslar notes the team placed Mrs

Code A

DOCUMENT RECORD PRINT

Officer's Report

Number: R7CF

TO:
STN/DEPT:

REF:

FROM: DETECTIVE CONSTABLE 424 **Code A**
STN/DEPT: OPERATION ROCHESTERREF:
TEL/EXT:

SUBJECT:

DATE: 02/03/2004

With reference to the meeting held by the clinical team on 29th February 2004 (29/02/2004) the following categories were given to the outstanding patients.

BJC/7 + JR/3/KMR/1 CARBY With the review of the requested Haslar notes no change in the original category was given.

BJC/22 + JR/1 HADLEY With the review of the requested Haslar notes, no change in the original category.

BJC/46 + JR/2 ROGERS With the review of the requested Haslar notes, no change in the original category.

BJC/76 with the review of the correct set of notes relating to **Code A**. The team was unable to give any opinion as the records only related to a period between 1976 - 1981. I have spoken to the records staff at GWMH and they are reviewing their search.

BJC/39 + JR/5 RAMSEY After reviewing the correct notes for Joan RAMSEY, she was placed in the 1A category.

BJC/46 + JR/4 STEVENS After reviewing the Haslar notes the team placed Mrs STEVENS as a 2B. They noted she had been receiving an escalating dose of diamorphine whilst at Haslar. Jean STEVENS was originally categorised as a 3.

BJC/58 + JR/6 CORKE The team didn't feel that this patient fell within the remit of Operation Rochester. However they did feel that the GP management was poor/negligent. They marked this case as a 2A, when I requested a score based on the information available to them.

In relation to the additional cases supplied by the police the following applies.

BJC/59 **Code A**: 1B

BJC/77 **Code A**: 2B. I enquired if the quality of these notes made them legible, I was informed they were. The hard copy supplied by WORM is of poor quality.

DOCUMENT RECORD PRINT

BJC/78 DONOGHUE : 1A. In the absence of the drugs charts but going on entries in the nursing notes the team were able to mark this patient.

BJC/79 + JR/7 SMITH Horace With reference to the requested Haslar notes, Mr SMITH was placed within the 1A category. He was initially placed as a 2 due to lack of information at the time.

BJC/80 BRENNAN : 1A noted that her daughter treated her. Her date of death is incorrect on the file.

BJC/81 **Code A** 2a

BJC/82 CRESDEE Olive : In the absence of any medical notes, nursing notes or drugs charts the team were unable to allocate any category.

BJC/83 HURNELL The team felt that there were problems with this lady's treatment but felt they were outside the remit of Rochester. They noted that the family had received an apology from the PHCT. This patient was sent to a psychiatric hospital as there were no beds at the hospice despite the family requesting she be returned to an acute ward. See O/R relating to HURNELL ref 'comments on finding'.

In relation to the records relating to Professor BAKER's report the following was concluded.

BJC/60 STANFORD Dorothy : 2B

BJC/61 **Code A** : 2A

BJC/62 **Code A** : 2A

BJC/63 HORN Frank : 2B

BJC/64 **Code A** : 2A

BJC/65 **Code A** : 2B

BJC/66 HORNE Phyliss : 2B

BJC/67 LAKE Ruby : No score due to absence of drugs charts, nursing notes and Haslar notes.

BJC/68 LEEK Mable : 2B comments made about doses of opiates being made late at night, why?

BJC/69 SKEENS Euphemia : 2A

BJC/70 MARSHALL Rhoda : 2B

BJC/71 **Code A** : 3B Dr NAYSMITH marked this case a '3C'. It gave the team a huge amount of concern.

BJC/72 SERVICE Helena : 3B

DOCUMENT RECORD PRINT

BJC/73 BROWN Pamela : 2B concerns due to huge increase in dose of medication.

BJC/74 DUMBLETON Harry : Unable to access accurately due to lack of drugs chart. This case caused "high concern", suggested checking drug register for sequence of events relating to 07/06/1993 - 11/06/1993 where in nursing notes refers to sedated but concerns as to 'what with'.

BJC/75 HARRINGTON Wilfred : 2A

BJC/76: **Code A** (see previous note)

BJC/77 **Code A** : 2B medical team notes legible but WORM copy poor.

I have made enquiries with ref to Gladis RICHARD with Janice RIX at Royal Naval Institute of Medicine (**Code A**). She will raise the records relating to RICHARDS and if the required authorities are in place, release the originals. If not then she will allow access to document at the institute. I await her call upon finding them. I have updated GWMH in relation to **Code A** they are making further searches for any other files relating to **Code A**

The medical team pointed out that some records relating to BJC/70 + BJC/72 had been mixed up between both sets on the DVD/CD.

RESTRICTED

Statement number: S211

DOCUMENT RECORD PRINT

STATEMENT PRINT

Surname: STEVENS

Forenames: ERNEST JOHN

Age: 77

Date of Birth: Code A

Address: Code A
Postcode: Code A

Occupation: RETIRED AMBULANCE DRIVER

Telephone No.: Code A

Statement Date: 16/04/2004

Appearance Code: Height: Code A Build:

Hair Details: Position Style Colour

Eyes: / Complexion: /

Glasses: Use:

Accent Details: General Specific Qualifier

Number of Pages:

I live at the address known to the Police. I am the widower of Jean Irene STEVENS , who died on 22nd May 1999 (22/05/1999) at the Gosport War Memorial Hospital , Bury Rd, Gosport. I have been asked to provide some background information about my wife.

My wife was born on Code A in Gosport, Hampshire. Her parents were Code A and Code A . She was one of five children, all girls. Two of her sisters died in their teens due something like diphtheria or T.B. and her other sisters, Code A and Code A died around the age of 70 years and 80 years.

Code A died around the age of 79 years of bronchial pneumonia and Code A died around the age of 69 years from lung cancer.

RESTRICTED

Statement number: S211

DOCUMENT RECORD PRINT

My wife worked throughout her life as a shop assistant or canteen assistant.

We had two children, Carol in and June in Both pregnancies were straightforward with no complications.

My wife was relatively healthy but in 1994 she began to experience stomach trouble, she was experiencing a lot of pain and discomfort.

She was admitted to Haslar Hospital in Gosport for an exploratory operation, during which they removed her appendix. The problem persisted and in 1996 she was again admitted to Haslar where she was diagnosed as suffering from diverticulitis. She underwent surgery and had a small part of her bowel removed.

She went on to have two further operations on her bowel. Apparently she had lesions in her bowel due to the operations and it was this that was causing her pain.

As a result of this my wife was in constant pain and was prescribed pain killers.

She also suffered from slight arthritis in her back, but despite this, she was fully mobile and able to get about without assistance.

On Sunday 25th April 1999 (25/04/1999) we spent the day at home. Jean had cooked a roast dinner and tidied everything away as usual. We had our usual night cap before Jean went to get ready for bed.

I heard a thud and went to see what had happened, I found Jean lying semi conscious in the bathroom. I called an ambulance and Jean was taken to Haslar Hospital in the early hours of Monday 26th April.

By visiting hours that evening Jean was propped up in bed fully conscious. She had lost the use of her left arm and leg but was fully alert and able to speak.

She had lost the ability to swallow and was being fed through a tube. She had to learn to swallow again in order to be moved to a rehabilitation ward before she could come home.

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DOCUMENT RECORD PRINT

At one point it was thought that Jean had suffered a small heart attack and she was admitted into the CCU (coronary care unit) at Haslar overnight as a precaution. There were no other attacks and Jean only spent one night in the unit.

I spent everyday with Jean and I could see her getting better. The stroke had only effected her left side.

Jean made very good progress and was reviewed by a Dr. LORD , from the Gosport War Memorial Hospital. Dr LORD said that Jean had a sufficient enough swallow for her to accept her on to the rehabilitation ward at the Gosport War Memorial hospital. It was arranged that Jean would be transferred to the Gosport War Memorial hospital on Thursday 20th May 1999 (20/05/1999).

During the evening of Wednesday 19th May 1999 (19/05/1999), Jean was visited by [Code A] and her husband [Code A]. I had spent the day with Jean as usual and [Code A] had come in after she had finished work.

We were all in good spirits as Jean was moving towards coming home. We were planning a big family party for when she came out of the War Memorial hospital.

I left Jean happy and in good spirits. I was told that Jean would be transferred to Deadalus ward around lunch time the following day and that I should visit her at the Gosport War Memorial Hospital after 1pm (1300 hrs).

At 1.30pm (1330hrs) on Thursday 20th May 1999 (20/05/1999) I arrived at the ward. had to wait to see Jean as the nurse said that they were settling her in.

I was shown into a cubicle opposite the nurses desk, Saw that Jean was lying in bed with her eyes closed. I would describe her as being in a coma. She did not move , she did not speak, she did not respond in anyway to my being there. I was stunned by her condition.

I stayed with Jean all night, I sat next to her bed and held her hand.

I did not know what was going on or why Jean had deteriorated so quickly. No one came and told me what was happening. I was totally shocked and distraught.

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DOCUMENT RECORD PRINT

I could hear the noise of a machine coming from Jeans bed and I could smell a sickly smell. I used to work as an ambulance man and I recognised the smell as being morphine.

On Friday 21st May 1999 (21/05/1999), at some point during the afternoon, I was approached by a man called Phillip . He was a charge nurse or 'sister' on the ward. He said to me something along the lines of 'your wife is in a lot of pain, can we have your permission to double her morphine?'

I felt very confused and upset , I did not understand what was happening but I was very concerned for my wife's well being. I thought that if the staff thought my wife was in pain then they knew best. I gave my 'permission' to Phillip for my wife's morphine to be increased.

He told me that he would phone Dr. BARTON for her permission to increase the dose.

Around 8.30pm (2030hrs) on Saturday 22nd May 1999 (22/05/1999) Jean died.

From the time I saw her at the Gosport War Memorial Hospital, I only saw her open her eyes once.

I never heard her make any sound at all, nor did I see her give any physical indication that she was in pain or discomfort.

I know that my wife had a syringe driver , I saw the tube going into her stomach and I could hear the sound of its motor.

After Jean died the driver was still going and I asked the staff to switch it off after about half an hour as I could not stand the sound of it.

Jeans death certificate gives her cause of death as Cerebrovasculer accident, which I understand to be a stroke.

Her death certificate was signed by Dr. BARTON.

My wife is buried at Ann Hill Cemetery, Gosport.

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DOCUMENT RECORD PRINT

Whilst Jean was at the Gosport War Memorial Hospital, I never saw or spoke to any doctors and the only person who spoke to me about my wife's condition was the male nurse Phillip on that one occasion.

Signed: EJSTEVENS

Signature witnessed by:

RESTRICTED

Statement number: S211A

DOCUMENT RECORD PRINT

STATEMENT PRINT

Surname: STEVENS

Forenames: ERNEST JOHN

Age: Date of Birth: Address: Postcode:

Occupation: RETIRED

Telephone No.:

Statement Date: 16/04/2004

Appearance Code:

Height:

Build:

Hair Details: PositionStyleColour

Eyes: /

Complexion: /

Glasses:

Use:

Accent Details: GeneralSpecificQualifier

Number of Pages: 1

Further to my statement dated 16th April 2004 (16/04/2004) I wish to add the following:

Jean had her operation to have her appendix removed sometime in the late 1970's and not 1994 as stated in my previous statement.

Signed: E J STEVENS

Signature witnessed by:

RESTRICTED

Statement number: S209

DOCUMENT RECORD PRINT

STATEMENT PRINT

Surname:

Forenames: JUNE MARY

Age: 54

Date of Birth: Address: Postcode:

Occupation: CLEANER

Telephone No.:

Statement Date: 16/04/2004

Appearance Code:

Height:

Build:

Hair Details: PositionStyleColour

Eyes: /

Complexion: /

Glasses:

Use:

Accent Details: GeneralSpecificQualifier

Number of Pages:

I live at the address known to the Police. I have been married to Edward for the past 37 years.

I am the daughter of Ernest and Jean STEVENS . My Dad is still alive and my Mum died at the Gosport War Memorial Hospital on Saturday 22nd May 1999 (22/05/199).

I have been asked if I can remember the events leading up to my Mum's death.

On Sunday 25th April 1999 (25/04/1999) my Mum had a stroke, she was taken to Haslar Hospital in Gosport . By the following evening she was propped up in bed and chatting away happily. She had

RESTRICTED

Statement number: S209

DOCUMENT RECORD PRINT

lost the use of her left arm and leg but she was able to talk as before and she still had all her faculties.

My Mum continued to get better and arrangements were made for Mum to be transferred to the Gosport War Memorial Hospital to the stroke ward.

She was due to be moved on Thursday 20th May 1999 (20/05/1999) and I visited her on the Wednesday evening. Dad and Ted were there and Mum was in good spirits. We were all laughing and joking and planning a big family party for when Mum came home. Mum and I were talking about perming her hair and she was talking to Ted about her garden. You would never have known that Mum had suffered a stroke to look at her, she looked so well. Her skin had a lovely colour and she was so happy and cheerful.

I left her around 9.30pm (2130hrs) and my last words to her were 'the next time I see you it will be at the War Memorial'

Around 6pm (1800hrs) on Thursday 20th May 1999 (20/05/1999), I went to Daedalus ward at the Gosport War Memorial Hospital. I walked along the corridor with my Dad and walked past a single room where an elderly lady was sleeping. I carried on walking but my Dad called me back. He took me into the room where the old lady was asleep. I was totally stunned, this woman was my Mum. She was totally unrecognisable as the woman I had said goodbye to the night before.

Her eyes were closed and she appeared to be in a coma. I took hold of her hand but she didn't react. I could hear the sound of a machine working. It sounded so loud as the room was very quiet. I looked underneath my Mums bedclothes and I saw a machine lying on her stomach. Throughout my visit I didn't hear or see anything which would indicate that my Mum was in any pain. She never made a sound or movement at all.

Around 6pm (1800hrs) on Friday 21st May 1999 (21/05/1999), I visited my Mum with Ted My Dad was there as always.

I talked to my Mum and held her hand. She didn't respond in anyway. We left around 10 pm (2200hrs).

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DOCUMENT RECORD PRINT

During the morning of Saturday 22nd May 1999 (22/05/1999), I received a telephone call for a man who identified himself to me as 'Phillip from the War Memorial' he asked me if I could come over straight away as my Mum was deteriorating.

Between 1-130pm (1300-1330hrs) I arrived at the hospital with my son [Code A]. The male nurse Phillip, took us in to a room. He told us that my Mum was deteriorating. [Code A] asked him if the move from Haslar Hospital had put Mum into a coma and Phillip replied that it didn't help her.

I was very upset and crying, I went into see my Mum. Dad was sat holding her hand. I stayed with my Mum until about 10 pm (2200 hrs) during the entire visit she never moved or displayed any emotion.

I was taken home by my daughter [Code A], and had only been indoors for a few minutes when the hospital rang to say that my Mum had died.

I went straight back to the hospital and saw my Mum, I remember that I could still hear the sound of the motor of the pump.

I have been asked if I was spoken to by any member of the hospital staff in relation to the treatment of my Mum. I was never informed of anything apart from when Phillip spoke to me on the telephone and later in his office about my Mum getting worse.

Signed: J BAILEY

Signature witnessed by: E K BAILEY

RESTRICTED

Statement number: S210

DOCUMENT RECORD PRINT

STATEMENT PRINT

Surname: Code A

Forenames: EDWARD KENNETH

Age: 56

Date of Birth: Code A

Address: Code A

Postcode: Code A

Occupation:

Telephone No.: Code A

Statement Date: 17/04/2004

Appearance Code:

Height: Code A

Build:

Hair Details: PositionStyleColour

Eyes: /

Complexion: /

Glasses:

Use:

Accent Details: GeneralSpecificQualifier

Number of Pages:

I live at the address known to the Police and I am married to June Code A, nee STEVENS .

I married June in 1969 and knew her mother Jean STEVENS for some 39 years prior to her death in 1999.

I have been asked if I can recall any of the events that took place whilst Jean was in hospital just before she died on 22nd May 1999 (22/05/1999).

I remember that Jean had a stroke on Sunday 25th April 1999 (25/04/1999), it happened late at night and Ernie ,her husband rang me the next morning to tell us what had happened.

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DOCUMENT RECORD PRINT

Jean was taken to Haslar Hospital in Gosport and June and I visited her that Monday evening (26/04/99) (26/04/1999).

The first thing that Jean wanted to know was had I had my dinner. She was fully lucid and in good spirits. She had lost the use in her left arm and leg but apart from that you wouldn't know that there was anything wrong with her.

I remember that she gave me an unused specimen bottle that she had put by for me, she thought that I could use it to keep my screws in it, in my shed.

I saw Jean on Wednesday 19th May. I took June into visit after she had finished work, so this would have been around 6pm (1800hrs).

June had rushed in from work and hadn't had a chance to have a drink so I took her off for a coffee shortly after we got to the hospital. Jean made a comment that we weren't staying long. That evening we chatted about having a big party when she came home. It was not the sort of conversation you have to cheer some one up, we were all looking forward to Jean coming home.

I remember that it was a warm evening and Jean asked me to get her a damp tissue to mop her face with. She sent me back to the sink 8 times before it was cold enough for her. The whole visit was spent laughing and joking.

On Thursday 20th May 1999 (20/05/1999), Jean was due to be moved to the Gosport War Memorial Hospital for rehabilitation in the stroke ward.

On Friday 21st May 1999 (21/05/1999) I took June to visit Jean at the War Memorial Hospital. I was shocked at the condition of her. She was lying motionless in bed. I was so upset I cried. I took her hand and there was no response, at one point she opened her eyes but there was no recognition in them or any emotion.

I could hear the sound of a whirring motor and I could smell a horrible smell. I asked Ernie what it was and he told me it was the smell of morphine.

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DOCUMENT RECORD PRINT

That was the last time I saw Jean alive.

Signed:

Signature witnessed by:

