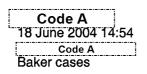
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When satisfied all action raised Office Manager to endorse other Document Master Number Form.					

Code A

From: Sent: To: Subject:



Please can you identify the Family members of the cases identified by Professor BAKER and notify them in the first instance of the following:

- The existence of the Police enquiry in respect of GWMH and a brief summary of the case.
- A number of additional patient records were randomly selected and analysed by our clinical team do not mention at this stage that Prof Baker made the random selection as his report has not yet been made public.
- Included in those randomly selected was their relative.

Establish from them if they had any concerns regarding the treatment of their relative at GWMH and submit Officer Reports as with previous cases.

Offer these FGMs access to all information/assistance as previously given to earlier cases i.e. letters, bulletins etc.

Provide them contact details of the Rochester office/team and offer them the assistance of Victim Support (details of victim supports contact on previous bulletin).

In respect of the 2 cases in category 3, inform them that statements will be taken from key family members in the near future.

In respect of category 2 cases, inform them that as soon as we have their concerns/views their cases will be quality assured on a medical/legal basis and hopefully within the next few weeks we will be able to notify them whether or not we will be progressing their case. Advise them that in the event of us not progressing with their case they will have the option of taking the case to other regulatory bodies i.e GMC, Nursing and Midwifery Council.

In respect of UNCLASSIFIED cases, LAKE and DUMBLETON, inform them that at this stage we have insufficient information to categorise their case and work is continuing in gathering this information. Establish if they have any information/medical records which may be of assistance.

Advise all FGMs to be cautious of the Media and it is our advice to them that they should not speak to the media at this stage as it may adversely prejudice any future legal proceedings.

