

Tel: 01323

520245
(X-DIR)

Mrs G M MacKenzie

Code A

S.85. ACK.
Insp / C.W. to
Contract driver for
Statement of complaint
+
again papers for

NT(4)

20 November 1998

Sir John Hoddinott CBE QPM MA(Cantab) FRSA
The Chief Constable
Police Headquarters
West Hill
Romsey Road
Winchester
Hants
SO22 5DB

24 NOV 1998

Dear Sir

I refer to the letter of 29 October 1998 which I received from your Staff Officer, Mr [Code A], in which he told me that my complaints regarding irregularities in the administration of my late mother's estate, Mrs G M Richards, would be forwarded to the Head of the CID at Gosport to be dealt with.

During the afternoon of Thursday, 5 November 1998 I spoke to DI Morgan of Gosport on the telephone when my intention was to tell her that I would co-operate fully with the police in the investigation of my complaints regarding the maladministration of my late mother's Will by my sister, Mrs L Lack. Unfortunately, because of DI Morgan's attitude from the outset of our conversation, and her personal remarks without foundation, I was left with the impression that my complaint would not be dealt with as efficiently as I, a member of the public, was reasonably entitled to expect.

She told me in no uncertain terms that I had been dilatory in making the complaint; that the complaint put me in a bad light; that in her opinion my complaint was a civil matter; that she had already passed the papers to the CPS. She went on to say that the question of Wills came very low in her priorities and that rape occupied a higher priority.

As I had taken the trouble to point out in my letter to you the particular offence I believe to have been committed by my sister, Mrs Lack, that is the offence contrary to section 20(1) of the 1968 Theft Act, I was at a loss to understand DI Morgan's reasoning that my complaint was a civil matter. Furthermore, I found it extraordinary that she had already passed the file to the CPS when my complaint had only come to her notice hours before I spoke to her on the telephone. She could not, therefore, have interviewed or caused to be interviewed anyone in connection with the matter.

All in all, I found DI Morgan's conduct aggressive, uncivil and unprofessional in the extreme. I was absolutely appalled by what appeared to me to be her

breath-taking arrogance and I now wish to make the following formal complaints against her:-

~ discreditable conduct contrary to regulation 1 of the Police (Discipline) Regulations 1985 in that her behaviour was reasonably likely to bring discredit on your force or the police in general.

~ neglect of duty contrary to regulation 4 where a member of the police force without good and sufficient cause neglects or fails to attend to or carry out with due promptitude and diligence anything which is his duty as a member of a police force to attend to or carry out.

~ abuse of authority contrary to regulation 8 sub-regulation (c) which offence is committed when a member of the police force treats any person with whom he is brought into contact in the execution of his duty in an uncivil manner.

Neglect
I also wish to make a similar complaint against DC **Code A**, also of Gosport, who has not properly investigated the matter I placed before him regarding my mother's death.

I will make myself available for full details of my complaints to be taken from me by either officers of the Complaints & Discipline Department of the Sussex Police force, or by your own force.

I would suggest to you that in view of DI Morgan's senior and supervisory rank, this is not a matter that may appropriately be dealt with by way of informal resolution.

I now ask that the complaints regarding the maladministration of my late mother's estate, and the circumstances of her death, be properly investigated by officers with a degree of efficiency and professionalism exceeding that of detective inspector Morgan and detective constable **Code A**

Clearly professionalism appears so far lacking in this matter because, knowing an enquiry by the Social Services is under way, DC **Code A** appears not to have consulted them. I find this particularly extraordinary, bearing in mind your interest in the A.C.P.O. Committee dealing with kindred matters.

Yours faithfully

Code A

G M MacKenzie (Mrs)