

Code A

- 2 sisters

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- poorly - waiting for heart by-pass - but was
 greatly delayed by ~~but~~ anaemia so had to get blood under control.

April 2000 - she was suffering from
 sickness bug.

- Gp recommended going to GWMH for respite
- refused to go coz she never liked it
 - 8th May + QA
 were Gtow's dad ↙ they were too expensive

27.04.00 - admitted to GWM.

We visited at diff times
 first time - on 4th day.

dehydrated, drowsy, sleepy
 spoke to nurses (she was ^{charge} female)
 said Not right place for her to ^{charge} nurse (female)
 spoke to them by phone - they told me to
 speak to Gp ~~as he wasn't there~~, spoke to
 another doctor in practice.

7th May - b-day. Couldn't read mags
 couldn't focus, couldn't hold anything

Friday mor I asked nurse if we could give

her 24hr care.

They were putting meals in front of her,
& she'd was being told she didn't want it.

I was told by Chinese nurse that it's just
depression & it's why she's not eating.

never saw Dr come & neither once.

- I phoned 4 times & was so concerned
I asked GP for 2nd opinion as she's not
where me should be.
 - GP told me mum was v. ill & not comaphone
 - told GWHH & told them she was getting second
opinion.
- early Friday am, mum collapsed - they
called Dr Nackman &
- mum was beginning to come out.
- spaced out all the time.
on last day, she was better than ever.
- nurses get kept saying she's just depressed,
told to consultants.

Bilton ward -

Dr Nackman came in, looked at end of bed,
 I said is my mum gonna be alright?
 "probably not"
 you're mum's never gonna have this
 heart op ^.

- took her off medication, but nothing in recs to say she was on any medication more than before admitted to WNT.
- 6.30 AM, ambulance was called to take her to St Mays - it came late afternoon - 6 pm.
- all the kept saying in amb was "I told you I was poorly".
- straight into critical care unit - all her body organs had failed. septicaemia. Urine infection. bleeding into lungs. chest drain.
- kidneys had failed. - was told she wouldn't make it through night.
- Spoke to nurses at St Mays. was told he certainly wouldn't have expected to have seen this.
- Then transported her to QA - admitted 4am at ~~7.30 pm~~ ^ they worked non-stop on her.

Died 7th May 2 am.

Knapman.

wrote letter to GMMH to complain -
2 months after death: see reply from Portsmouth 11 Aug.
to sheena.

death cert. →

→ cardiac failure + something else.

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QA wanted to do p-m - asked 2 tries.

we refused coz we ~~weren't~~ knew mum
didn't want it - flatly refused.

- spoke to Dr Mackman, who was also
trying to ~~push~~ push a p-m.

in Dec 0⁰ had meeting w/ ward sister, DR K +
liaison officer - still weren't happy
- they said sorry for some things, but
they said we could take it further,
they indicated they were to make changes
- the fact there were blanks in notes didn't
mean she didn't get good care.
- in hindsight they should have blue-lighted
her to Simmey's.

mum have been on painkillers cos she was in agony w/ her back.

- the nurses just didn't care -
 - mum was taking all the med that is on the med. list before she went in to GWMH, but one wasn't in the condition she was in after she went in
she shouldn't have died like that.
- concerns.

Certain nurses wouldn't be allowed to be practising. They're not fit to be nursing.
We're angry.

- M - I've screamed at Dr K that he'd killed mum
- C - I don't mind him - he could only act on what GWM told him.

- M - wants to give criminal prosecution.
- S - send them back to be re-trained.

we'd already done that.
We're not interested in
any field trip to Paris or Rome -
we'll do most of our learning
through public libraries and online.

C - Started in 2001, our quest for
useful materials began as

every time it came around,

first

and then twice - reply to meeting.

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Do the ACC - meeting at GWM

Reply to 9th Oct. - 3 qu's.
(missing)

4 - 16th Nov. - further to 18th Oct
W/ explanation
• 3 - 14th Sep., reply

- She now could have had either
SMH/MTB - including a file for help

IF it's available
meeting - SMC/MSB
replies to 11 Aug. - SMC - STC/MSB/MSB Help

2

letter complaint - hardware

CHI.

C - answered their qu's on phone interview.

- police

have recently been in contact
and are coming next week to M to take
W.S. -

M complained through

Sept 02

saw news.

- phoned meridian + gave helpline -
rang GMH helpline.

Isle of wight HA rang me : 4 options :

- get med recs. done

- complain to hosp -- done

- AH done

- police.

- prompted me to contact police .

so I did + they're coming tomorrow .

Prof Baker: no contact yet -
chase up? ensure on list.