

From reading Dr n wilks letter I now believe my mother had a urine infection while she was on Sultan Ward, I visited her every day and I took my mother to the toilet many times, I remember the problem started to get worse approximately 1/5/00 so I decided that I would go and talk to a nurse on my next visit 2/5/00. I voiced my many concerns with the nurse and was reassured that all that was wrong with my mother was depression and that she needed T.L.C. On this visit again she was in and out of the toilet but at the time I remember being more concerned about her not eating and drinking, she was looking extremely ill on my next visit, so again I went to talk to a nurse. This is when I spoke to the Chinese nurse, whom was more concerned to tell me what a bad relationship my mother and father had. I felt so concerned about my mothers well-being I went home and phoned my sister and told her that I could see mum getting iller and I felt we needed to get her into hospital (medical) or I felt it would be to late. I explained that the nurse I had spoken to didn't seem to care about my concerns and that I needed my sister to help me get mum moved. On the Thursday, I remember taking her to the toilet many times I found it abit strange the amount she was going, but I became very upset when I noticed that she thought she was going to the toilet but there was nothing in the commode, I reported this to the next member of staff and from then on I let my mum call for the staff to toilet her as I could no longer hide my concern and I did not want my mum to see me upset. 1 This ward had trained nurses on it they must of noticed the amount my mother was using the toilet. Did they do a urine sample test? If the answer is no why not, if yes then I would like Dr n wilks to look at the results and see if this was the cause of infection. 2 Because she was not eating and drinking she must have been on a input and output chart. The nurses must have done a care plan about this, I would like to see it as I sat with my mother over many different meal times and I would like to see for myself if it was followed. If there was not a care plan I would like to know why not.