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Code A

Mr C K 5 Fai umig	
Code	A

Dear Mr Farthing

Code A

Thank you for your letter received on 25 September 1998 in which you have expressed concerns regarding the care given to your step-father, Mr Cunningham, whilst a patient at Thalassa Nursing Home.

I am sorry to hear of the issues that you have raised and please be assured that they are taken seriously. Arrangements have been made for a full investigation to be undertaken and once this is completed, I will write to you again.

Yours sincerely

## Code A

Jackie Tarrant (Mrs) Nursing/Residential Care Home Inspector