

PORTSMOUTH
HealthCare
 NHS
 TRUST

Lieutenant Commander Farthing

Code A

Our ref
 MM/dh

Your ref

Date
 06 October 1998

Ext
 4306

Dear Lieutenant Commander Farthing

I am writing to acknowledge receipt of your letter of the 2nd October, in which you express serious concerns about several aspects of the care your late **Code A** received at Gosport War Memorial Hospital, and the difficulties you experienced in registering his death. Please accept my condolences on your loss and my sincere apologies that your distress at this time should have been compounded in this way.

I have immediately put in hand a thorough investigation of those aspects for which this Trust is responsible. The investigating officer will be in contact with you as soon as possible. I will write to you again when the investigation is concluded, which should be within twenty working days. The enclosed leaflets explain how the formal complaints process works.

Thank you for writing to me so promptly.

Yours sincerely

Code A

Max Millett
 Chief Executive

Enc.

PORTSMOUTH HEALTHCARE NHS TRUST CENTRAL OFFICE

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