



Office of the  
Health Service Commissioner  
for England (Ombudsman)  
Millbank Tower  
Millbank, London SW1P 4QP

Tel: 0171-217 4002  
Fax: 0171-217 4000

Our Ref: E.1387/98-99

Lt Commander C R S Farthing

**Code A**

14 October 1998

Dear Lt Commander Farthing,

Thank you for sending the Health Service Commissioner (Ombudsman) a copy of your correspondence relating to a complaint.

I note that you are not requesting any specific action from the Ombudsman at this time. Please find enclosed a copy of the leaflet describing the procedure to be followed when making a complaint to the Ombudsman and the limits to his jurisdiction. The leaflet refers to the Ombudsman's jurisdiction for events which occurred on or after 1 April 1996. There are further limits to his jurisdiction for events which occurred before 1 April 1996.

Your papers will be kept on file. No action will be taken on your complaint unless you write again direct to the Ombudsman.

Yours Sincerely,

**Code A**

Enquiry Officer

Enc: 1