Questions

Strategic Capacity

1) Are there committees responsible for health improvement and commissioning decisions within the PCT?

2) Is there a systematic process for the inclusion of patients' views into the development of plans for health improvement, commissioning and prescribing and medicines management?

3) Is there an annual reporting process for issues relating to commissioning? If so what issues are included?

4) Is there a separate commissioning strategy for the PCT? If so what issues are included?

5) Does the PCT work in partnership with non-NHS organisations in relation to medicines management or pharmacy issues?

6) Is there a strategy for clinical governance separate to the clinical governance development plan?

Patient, User, Carer and Public Involvement (PUCP)

1) What systems and processes does the PCT have for ensuring that patients have access to information about their care?

2) What examples does the PCT cite of it improving performance as a direct result of PUCP involvement?

3) What examples does the PCT cite of it using lessons from specific PUCP activities to quality assure and/or improve services?

Risk Management

1) Please can the PCT explain the different remits of the incident monitoring group and the clinical incident review group?

2) Have the new procedures, regarding ward induction and drug assessments been applied across both community hospitals in the PCT?

3) Was the introduction to risk management leaflet sent to independent contractors as well as directly employed staff?

4) How many of the 86 staff trained as risk assessors are Fareham and Gosport staff?

5) Does risk assessment training for staff include independent contractors?

6) How does the PCT involve patients in risk management planning and activities?

Clinical Audit

1) Can the PCT provide any examples of involving patients or carers in planning for clinical audit activities?

2) What is the PCT's process for allocating responsibilities for ensuring that audit recommendations have been implemented?

3) Does the PCT offer training for clinical audit to PCT staff or primary care contractors?

4) Does the PCT review or compare its performance for clinical audit?

Clinical Effectiveness

1) What is the PCT's process for reviewing or comparing its performance for clinical effectiveness?

Staffing and Staff Management

1) What does the race equality scheme entail?

2) Are the workforce planning manager and the workforce modernisation manager both joint posts across the health economy employed by the WDC?

3) How does the PCT ensure teamwork between staff and across different disciplines/teams and directorates?

4) What examples exist of the PCT using staff feedback to improve patient, user and carer experience?

Education and Training

1) The learning disability service training and development plan (2002/03) mentions a PCT training and development strategy could we have a copy?

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2) What time period do the figures for mandatory training in 7.10.2 refer to?

3) Does the PCT provide in house training in addition to that provided through TDSS? Does a catalogue of such training exist?

4) What systems and processes does the PCT provide for its staff and contractors who undertake continuing professional development relating to clinical governance?

5) What examples exist of the PCT using education, training and CPD to raise quality assurance standards and or improve clinical services?

6) What examples exist of the PCT disseminating knowledge of effective education, training and CPD practices across the PCT? When did they occur?

Use of Information

1) Who sits on the ICT Management Board? Is it a PCT-only Board? What are its terms of reference?

2) Is the Hampshire Children and Young People's Strategic Partnership-led county-wide information sharing project focused on children's services or does it cover all health services?

3) What is the MCS and where does it sit?

4) Has the pilot for GP practices to request and report path results electronically been rolled out?

5) What examples does the PCT have of identifying clinical and other information needs to support CG? What progress has been made in developing and implementing these types of information?

6) What examples does the PCT have of applying lessons from specific instances of effective use of information to review and improve performance across the PCT?

7) What analytical support and training and education is provided for staff to use and interpret health information to support CG activities involving quality and safety of care?

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9. \DPH\ Presentations\
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44 slides,

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