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CASE TEAM: ~

CASE NAME: BOSPOVA HOSPITAL

CASE REF: 12653 SCANNING REQUIRED: A

): (ES)/ NO

SECTION OF FILE:

(ES)

Mr D W Wilson

Code A

22 April 2008 TRIM/[code A] 12053

Direct line: Code A Fax No: 0207 580 3917

Email: Code A

Souncil

Dear Mr Wilson

<u>Complaint concerning Gosport War Memorial Hospital and Mrs Dulcie Middleton</u> (Deceased) lodged by Mrs M Bulbeck 19 June 2002

I am writing on behalf of Ms McDonald to acknowledge receipt of your letter, together with enclosure, dated 18 April 2008.

Your letter is currently receiving attention and a response will be sent to you shortly.

Yours sincerely

Code A



D W Wilson

18 April 2008

Code A

Nursing & Midwifery Council 23 Portland Place London W1B 1PZ

DIRECTOR OF PITNESS TO PRACTISE 214 Brook Lane RECEIVED ON: Sarisbury Green 22 APR 2308 Southampton SO31 7DY ACTION 01489 605344 Telephone: Mobile: Code A Email: Code A Your ref My ref:

1009.6

Dear Mrs McDonald

Re: Complaint concerning Gosport War Memorial Hospital and Mrs Dulcie 4/2053
Middleton [deceased] lodged by Mrs M Bulbeck on 19th June 2002

Document:

I write further to the telephone conversation of yesterday between myself and Code A and the subsequent conversation between ourselves.

Mrs Bulbeck was notified in writing by Code A on 29 September 2002 that the complaint had been placed before the Preliminary Proceedings Committee of the Council and the members had adjourned the matter pending the outcome of investigations by the Crown Prosecution Service after which the Council would again consider the case and Mrs Bulbeck would be notified of the outcome.

Mrs Bulbeck, because of the stress involved in this matter, requested me to deal with the matters arising from the death of her mother and letters were sent to the various institutions and organizations, including your own. Subsequent to the forwarding of the letters I have been in contact by telephone and in writing.

Code A informed me yesterday that he had not received any letter informing him of the fact that I was dealing with the matter and I find that rather strange bearing in mind he and other people in your organization have spoken to me about this matter in the past. For the avoidance of any doubt I enclose a letter signed by Mrs Bulbeck authorizing me and yourselves to co-operate with each other in respect of the complaint made by her in 2002.

A I stated to you yesterday I was informed by Code A that the matter had not yet been put back before the Council and his only explanation was that there were very good reasons which could not be disclosed.

Mrs Bulbeck was advised to complain to you because you are supposed to be a regulatory body designed to protect the public from the less than capable members of the nursing and midwifery fraternity. It is fair to state that our experience is that you are a body designed to protect your members from complaints made by the public as we neither receive co-operation or information from your organization about legitimate complaints made. In fact it appears that between your organization and the various departments of the NHS, including the Primary Care Trusts, you set

	ANE, SARISBURY GREEN, SOUTHAMPTON SO31 7DY
TELE: 01489 605344; MOBILE:	Code A

out to stifle the complaints by reliance on your alleged duty of confidentiality to the members against whom complaints are made.

I have been attempting for over two years to obtain information from Gosport & Fareham Primary Care Trust about the nursing staff involved in the care of the late Mrs Middleton. The Trust will not release that information to me unless they receive a request from the NMC for the Trust to review the file on Mrs Middleton. That information was passed onto Code A over 18 months ago but still nothing has happened.

The Trust state that they are responsible for their staff and thus any action must be taken against the Trust and therefore they have no need to disclose information regarding the staff. You state that you have a duty of confidentiality to your members and cannot disclose information.

I was informed yesterday that inquests are shortly to be held in respect of the deaths of some of the unfortunates who suffered at the hands of the staff of Gosport War Memorial Hospital and I would wish to be able to attend the inquests with a completed report from yourselves, bearing in mind that the Crown Prosecution Service involvement into the death of the late Mrs Middleton was concluded in mid 2004, some 4 years ago.

Unless you can provide some reasoned explanation as to why this delay has occurred rather than the arrogant statement of there being good reason you cannot disclose, I wish to take this matter further as the results of our involvement with the NMC evidences that the NMC provides no protection or regulatory powers which benefit members of the general public.

I would be grateful for a prompt response which provides explanations.

Yours sincerely,



Mrs M Bulbeck

34 Breach Avenue

Southborne

Nr Emsworth

PO10 8NB

18 April 2008

Code A

Nursing & Midwifery Council 23 Portland Place London W1B 1PZ

Dear	Code	Α
:	O O O O	•

Re: Complaint concerning Gosport War Memorial Hospital and Mrs Dulcie Middleton [deceased] lodged by Mrs M Bulbeck on 19th June 2002

Please accept this letter as my authorization to the Nursing & Midwifery Council to henceforth deal only with Mr D W Wilson of Code A in respect of any and all matters arising from the lodging of my complaint dated 19th June 2002 concerning the treatment of my late mother, Mrs Dulcie Middleton, whilst in the care of staff of the Gosport War Memorial Hospital.

Mr Wilson, nephew of the late Mrs Middleton, has been dealing with this matter on my behalf since 2004 when, I regret to say, the stress involved impacted on my own health.

I would be grateful for your co-operation in ensuring that the Nursing & Midwifery Council provides all information possible to Mr Wilson.

Thanking you in anticipation of your co-operation.

Yours sincerely,

Has. Code A